



Business Issue



at&t Wireless was faced with the challenge of managing a high volume of critical projects requested by the Business and how to most effectively execute to meet schedule and budget commitments. In addition, their organization was growing and changing, which added to the complexity of meeting the needs of the business.

"Cascade Business Group provides AWS with highly experienced Business and IT professionals who deliver quality solutions. They have consistently helped us achieve our IT project goals from a systems integration perspective. Cascade brings solid and proven methodologies to the table, and ensures that you are set up for success by providing practical and repeatable processes."

IT Manager, Siebel Data Integration Team
at&t Wireless Services

CBG Delivers

CBG helped develop a repeatable process for handling business requests for projects to be delivered by the IT organization and a methodology to execute on these projects. In addition, CBG developed a tool and a process to assess the performance of their IT organization and make recommendations on its design so that it could effectively meet the immediate business needs, and grow and adapt as priorities change.

- Process Template for Business Requests to IT Organization
- Tool & Process Development for Assessing IT Organization Performance
- IT Design & Process Consulting
- Logistics Process Design & Systems Testing / Implementation
- High-Volume IT Project Management Processes
- IT Architecture and Organizational Design for High-Scalability and Adaptability

Results

at&t Wireless is able to better anticipate internal business requests and meet their objectives through the delivery of key projects and initiatives. The organization is positioned to more effectively and efficiently staff projects and can be proactive in their planning and execution of projects. Finally, they have a tool and process to continually assess and adapt their organization to meet the business needs.

